



Complained to your bank or insurance company – but still not happy?

The ombudsman can help. Set up by law as a free service for consumers, we have official powers to settle complaints about banking, insurance, mortgages and finance advice.



Financial
**Ombudsman
Service**

The power to settle financial complaints.

come and meet us

The ombudsman will be in Belfast and Omagh in May 2010 – to meet people who need help sorting out problems with their bank, insurance company or finance firm. Book your free 15-minute appointment now by phoning the relevant number below. Places are limited.

date	venue	time	phone number for booking
Monday 10 May	Belfast Citizens Advice Bureau, Howard Street	afternoon	028 9026 1970
Wednesday 12 – Friday 14 May	Belfast Balmoral Show, King's Hall	all day	visit our stand in the King's Hall
Thursday 13 May	Omagh Omagh Community House, Drumragh Avenue	all day	028 8224 3252

the Financial Ombudsman Service working in partnership with:

